









# HABITAT FOR HUMANITY OF KANSAS CITY AND NEXTPAGE ACHIEVE 270% LIFT

In 2022, yielding their highest ROI to date, Habitat KC partnered with NextPage to create a winning strategy for their end-of-year appeal campaign. A review of the A/B testing results concluded that most of the donations came from the cookieless IP Targeted audience resulting in a 270% lift compared to the control group.



#### **Increase Donations, Maximize CTR**

Habitat KC wanted to increase their donations over the 2021 benchmark end-of year appeal campaign. In addition, they sought better understanding why the high click-through rate experienced with direct mail and cookieless IP Targeting ads did not yield more conversions.





### **THE SOLUTION**

#### **Implement Strategic Changes**

In collaboration with the NextPage team, a deeper dive into why the CTR to conversion rate was low, a strategic deployment of a comprehensive campaign leveraging direct mail, cookieless IP Targeting, and a shape-cut outer envelope enhanced the campaign's overall engagement and outcome. Other strategic changes that aided the increased conversions included:

- Optimization of the landing page to improve donor experience.
- > Relocation of the donation button to top of page.
- ▶ Shape-cut envelope used to increase awareness.



#### 270% Lift in Conversions

- Doubled the CTR conversion rate of direct mail alone.
- Addition of IP Targeting to direct mail more than tripled the conversion rate.
- Highest grossing appeal campaign to date.
- Valuable insights gleaned into donor behavior for future campaigns.



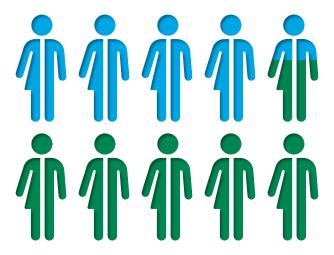




## **10,337 TOTAL RECIPIENTS**



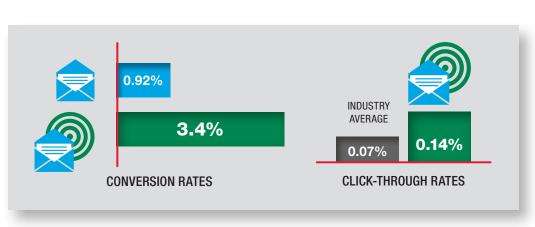
44%





Received the direct mail piece **and** IP Targeting.

56%





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